



Personal Training Cancellation Policy:

1. Cancellation of personal training sessions must be made at least 24-hours prior to the scheduled session in order to receive a make-up session. Exceptions may be made for unforeseen illness or emergencies.
2. No shows or failure to notify the trainer is considered a forfeited session and will not be added back to your package nor will the session be refunded.
3. Single sessions and session packages MUST be paid for prior to your scheduled session(s).
4. There are NO refunds for unused or cancelled lessons.
5. Should you choose to take a break from training, unused sessions will remain on your account for use at a later date.
6. There is no transfer of funds for unused sessions for other services offered at FPFC.
7. A personal training package may be shared with members of the same household.

Trainer Cancellation:

If the trainer cancels a session, it is not forfeited. The session will remain on your account until it can be rescheduled.

Rescheduling:

Any session cancelled per #1 above may be rescheduled for an available time convenient to the trainer and client.

My personal trainer has reviewed the Cancellation Policy with me, and I understand it is my responsibility to adhere to the policy or I forfeit sessions with no refund.

Signature

Date

Printed Name

Telephone Number